



# INTERIOR HEALTH AUTHORITY

**BC Nurseline: 1-866-215-4700**

**For The Deaf and Hearing Impaired (TTY Only): 1-866-889-4700**

**www.bchealthguide.org**

## KELOWNA General Hospital

|                              |                |
|------------------------------|----------------|
| 2268 Pandosy St Kel V1Y 1T2  | 250-862-4000   |
| Fax Line                     | 250-862-4020   |
| For Touch Phones Only Please |                |
| Automated General Info       | 250-862-4098   |
| Automated Employment Info    | 250-862-4162   |
| Automated Dialing            | 250-862-4300   |
| Patient Room Inquiries       | 250-862-4099   |
| Emergency                    | 250-862-4495   |
| Foundation                   | 250-862-4438   |
| Administration               | 250-862-4233   |
| Ambulatory Care              | 250-862-4400   |
| Cardiology Services          | 250-862-4324   |
| Community Asthma             |                |
| Care Centre                  | 250-862-4222   |
| Day Care Surgery             | 250-862-4327   |
| Diagnostic Imaging           | 250-862-4454   |
| Electrodiagnostics           | 250-862-4434   |
| Eye Care Centre              | 250-862-4268   |
| Gastrointestinal Lab         | 250-862-4427   |
| Hemodialysis                 | 250-862-4345   |
| Human Resources              | 250-870-4700   |
| Laboratory                   | 250-862-4407   |
| Nutrition Services           | 250-862-4312   |
| Pathology                    | 250-862-4433   |
| Patient Billing Toll Free    | 1-866-314-2806 |
| Patient Family Counselling   | 250-862-4326   |
| Patient Registration         | 250-862-4480   |
| Pharmacy                     | 250-862-4448   |
| Psychiatric Day Program      | 250-862-4322   |
| Psychiatric Services         |                |
| McNair Unit                  | 250-862-4478   |
| Psych Short Stay             | 250-862-4479   |
| Psychology Department        | 250-862-4220   |

|                       |                |
|-----------------------|----------------|
| Rehabilitation Centre |                |
| Reception             | 250-862-4202   |
| Occupational Therapy  | 250-862-4206   |
| Orthotics/Prosthetics | 250-862-4208   |
| Physiotherapy         | 250-862-4210   |
| Social Work           | 250-862-4326   |
| Speech Pathology      | 250-862-4214   |
| Spiritual Care        | 250-862-4492   |
| Respiratory Therapy   | 250-862-4340   |
| Transplant Clinic     | 250-862-4290   |
| Volunteer Services    | 250-862-4497   |
| Career Center For The |                |
| Southern Interior     | 250-712-3900   |
| Toll Free             | 1-888-563-7773 |

## RESIDENTIAL Care Centres

|                         |              |
|-------------------------|--------------|
| Brookhaven Care Centre  |              |
| 1775 Shannon Lake Rd    |              |
| Wbank                   | 250-862-4040 |
| Cottonwoods Care Centre |              |
| 2255 Ethel St Kel       | 250-862-4100 |
| David Lloyd Jones Home  |              |
| 934 Bernard Kel         | 250-762-2706 |
| Three Links Manor       |              |
| 1449 Kelglen Cres Kel   | 250-763-2585 |

## PUBLIC Health Centres

|                        |              |
|------------------------|--------------|
| Kelowna                |              |
| 1340 Ellis St          | 250-868-7700 |
| Rutland                |              |
| 155 Gray Rd            | 250-491-2768 |
| Westbank               |              |
| 160-2300 Carrington Rd | 250-768-6150 |

## PUBLIC Health Nursing

|          |              |
|----------|--------------|
| Kelowna  | 250-868-7759 |
| Rutland  | 250-861-7388 |
| Westbank | 250-768-6150 |

## PUBLIC Health Programs

|                         |              |
|-------------------------|--------------|
| Health Information Line | 250-493-7109 |
|-------------------------|--------------|

|                            |              |
|----------------------------|--------------|
| Public Health Inspection   |              |
| Kelowna                    | 250-868-7834 |
| Audiology (Hearing)        |              |
| Kelowna                    | 250-868-7758 |
| Speech & Language Services |              |
| Kelowna                    | 250-868-7758 |
| Dental                     |              |
| Kelowna                    | 250-868-7836 |
| Diabetes Education         |              |
| Kelowna                    | 250-862-4429 |
| Nutrition                  |              |
| Kelowna                    | 250-868-7836 |

## MENTAL Health Centre

|                    |              |
|--------------------|--------------|
| 1340 Ellis Kelowna | 250-868-7788 |
|--------------------|--------------|

## DEVELOPMENTAL Disability & Interior Health Assessment Network

|                             |              |
|-----------------------------|--------------|
| 309-1664 Richter St Kelowna | 250-860-5731 |
| Children's Assessment       |              |
| Network                     | 250-712-0413 |

## ALCOHOL & Drug Services

|          |              |
|----------|--------------|
| Kelowna  | 250-870-5777 |
| Fax Line | 250-870-5774 |

## COMMUNITY Care Programs

|                                |              |
|--------------------------------|--------------|
| Kelowna, Westbank, Rutland,    |              |
| Peachland, Lake Country        |              |
| Home Care Nursing              |              |
| Home Support                   |              |
| Long Term Care                 |              |
| Rehabilitation Therapy Service |              |
| Liaison Services For           |              |
| Community Living               |              |
| Adult Day Program              |              |
| Volunteer Services             |              |
| Palliative Care                |              |
| Meal Programs                  |              |
| Nutrition Services             |              |
| Kelowna Health Centre          |              |
| 1340 Ellis St Kel              | 250-868-7707 |

|                             |              |
|-----------------------------|--------------|
| May Bennett Wellness Centre |              |
| 135 Davie Rd Kel            | 250-868-7707 |
| Westbank Health Centre      |              |
| 16-2300 Carrington Rd Wbank | 250-868-7707 |

## REGIONAL

### Administration Offices

|                                       |                |
|---------------------------------------|----------------|
| Interior Health Administrative Office |                |
| 220-1815 Kirschner Rd Kel             | 250-862-4200   |
| Fax Line                              | 250-862-4201   |
| Okanagan Health Service Area Office   |                |
| 2180 Ethel St Kel                     | 250-862-4367   |
| Fax Line                              | 250-862-4352   |
| External Recruitment                  | 1-866-972-9299 |

### Financial Services

|                           |              |
|---------------------------|--------------|
| 104-1815 Kirschner Rd Kel | 250-870-4600 |
| Facilities Development    |              |
| 1860 Dayton St Kel        | 250-870-5852 |

### Material Services - Purchasing,

|                             |              |
|-----------------------------|--------------|
| Accounts Payable, Logistics |              |
| 101-2355 Acland Rd Kel      | 250-491-6300 |

### Information Management

|                          |              |
|--------------------------|--------------|
| & Information Technology | 250-491-6300 |
|--------------------------|--------------|

## FOUNDATION Office

|                          |              |
|--------------------------|--------------|
| Kelowna General Hospital |              |
| Foundation               | 250-862-4438 |

# COMMUNITY ASSOCIATIONS, SOCIETIES, PROGRAMS AND CENTRES

|                               |                |
|-------------------------------|----------------|
| AIDS Resource Centre          |                |
| Kelowna                       | 250-862-2437   |
| ALCOHOLICS Anonymous          |                |
| Kelowna                       | 250-763-5555   |
| ALZHEIMER Society - Interior  |                |
| 211-1889 Springfield Rd       |                |
| Kel V1Y 5V5                   | 250-762-3312   |
| ARTHRITIS Society             |                |
| Kelowna                       | 250-868-8643   |
| BC Lupus Society              |                |
| Toll Free                     | 604-714-5564   |
| BC Safe School Centre         |                |
| Toll Free                     | 1-888-224-7233 |
| BC Schizophrenia Society      |                |
| Kelowna Branch                | 250-868-3119   |
| BIG Brothers & Sisters        |                |
| of the Okanagan Kel           | 250-762-2442   |
| BREAST Screening              |                |
| Mammography Program           |                |
| Toll Free                     | 1-800-663-9203 |
| CANADIAN Association          |                |
| For Retired Persons           |                |
| Kelowna                       | 250-861-6628   |
| CANADIAN Cancer Society       |                |
| Kelowna                       | 250-762-6381   |
| CANADIAN Diabetes Association |                |
| Kelowna                       | 250-762-9447   |
| CANADIAN Mental               |                |
| Health Association            |                |
| Kelowna                       | 250-861-3644   |
| CANADIAN Red Cross Society    |                |
| Kelowna                       | 250-763-1859   |

|                            |                |
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| CANCER Information Line    |                |
| Toll Free                  | 1-888-939-3333 |
| CAREER Contact Centre for  |                |
| Youth YMCA / YWCA          |                |
| Kelowna                    | 250-717-2561   |
| CAREGIVERS Support         |                |
| Kelowna                    | 250-868-7707   |
| CENTRAL Okanagan           |                |
| Boys & Girls Club          |                |
| Kelowna                    | 250-762-3914   |
| CENTRAL Okanagan           |                |
| Hospice Association        |                |
| Kelowna                    | 250-763-5511   |
| COMMUNITY Recreational     |                |
| Initiative Society         |                |
| Box 25141 Mission Park     |                |
| Kel V1W 3Y7                | 250-979-3941   |
| CRISIS Centre Kelowna      | 250-763-9191   |
| 55 Alive Refresher         |                |
| Driving Course             |                |
| Toll Free                  | 1-877-501-5006 |
| FOOD & Nutrition           |                |
| Dial-A-Dietitian Toll Free | 1-800-667-3438 |
| GIRL Guides of Canada      |                |
| Toll Free                  | 1-800-565-8111 |
| www.bc-girlguides.org      |                |
| HARMONY House              |                |
| Kelowna                    | 250-763-6544   |
| HEALTH Information Line    |                |
| Toll Free                  | 1-800-465-4911 |
| HEART & Stroke Foundation  |                |
| Kelowna                    | 250-860-6275   |

|                            |                |
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| JUVENILE Diabetes Research |                |
| Foundation                 |                |
| Toll Free                  | 1-877-287-3533 |
| website: www.jdrf.ca       |                |
| KELOWNA Child Care Society |                |
| Kelowna                    | 250-762-3536   |
| KELOWNA & District Society |                |
| For Community Living       |                |
| Kelowna                    | 250-763-4484   |
| KELOWNA & District Society |                |
| For People In Motion       |                |
| Kelowna                    | 250-861-3302   |
| LAKE Country               |                |
| Health Planning Society    |                |
| Winfield                   | 250-766-3115   |
| LITERACY BC                |                |
| Toll Free                  | 1-800-663-1293 |
| MEALS On Wheels            |                |
| Kelowna                    | 250-763-2424   |
| OKANAGAN Mission           |                |
| Activity Centre            |                |
| Kelowna                    | 250-764-7642   |
| PEACHLAND Senior Citizens  |                |
| Activity Centre            |                |
| Peachland                  | 250-767-9133   |
| RED Cross Loan Cupboard    |                |
| Kelowna                    | 250-763-1859   |
| RUTLAND Seniors            |                |
| Activity Centre            |                |
| Rutland                    | 250-765-3723   |
| ST John Ambulance          |                |
| Kelowna                    | 250-762-2840   |

|                             |                |
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| SENIORS Outreach            |                |
| Services Society            |                |
| Kelowna                     | 250-861-6180   |
| SCOUTS Canada               |                |
| Kelowna                     | 250-712-6200   |
| SPCA Society for Prevention |                |
| of Cruelty to Animals       |                |
| Kelowna                     | 250-861-7722   |
| Injured Cat Emergency Line  | 250-861-7722   |
| Injured Dog Emergency Line  | 250-860-9322   |
| WATER Street Seniors Centre |                |
| Kelowna                     | 250-762-4108   |
| WELCOME Wagon               |                |
| Kelowna                     | 250-764-7222   |
| WESTSIDE Health             |                |
| Network Society             |                |
| Westbank                    | 250-768-3305   |
| WESTSIDE Senior Citizens    |                |
| Activity Centre             |                |
| Westbank                    | 250-768-4004   |
| WOMEN'S Emergency Shelter   |                |
| of Kelowna                  |                |
| Kelowna                     | 250-763-1040   |
| WOMEN'S Enterprise          |                |
| Society of BC               |                |
| Kelowna                     | 250-868-3454   |
| Toll Free                   | 1-800-643-7014 |
| YMCA/YWCA                   |                |
| of Kelowna-Westbank         |                |
| Kelowna                     | 250-765-4191   |
| YOUTH Against Violence      |                |
| Toll Free                   | 1-800-680-4264 |